



Booking Conditions

Cancellation and Refund

- There will be no refund of the deposit and full payment if cancellation is made within 7 days of departure date.
- If cancellation in writing is received by Digital Travel within 8 – 14 days of departure, a fee from \$110 up to 50% of the total cost will be charged as cancellation fee.
- If cancellation in writing is received by Digital Travel exceeding 14 days of departure date a fee of \$110 per booking will be charged as cancellation fee.
- No refunds will be made after your holiday package has commenced.
- All applications for refunds should be made in writing through your travel agent, with all documentation required attached with your application.
- The full confirmation of your holiday will not be guaranteed until Digital Travel receives full payment of your booking. For this reason, we strongly recommend travel insurance to cover any cancellation charges.

Amendment Fee

A fee of \$55 per transaction will be charged for any alternation or revision made to a reservation after full payment.

Travel Documents

- It is the passenger's responsibility to check that they have a valid passport of at least six months validity with the necessary visa plus any medical certificates required for travel.
- To replace loss of documentation a fee of \$55 per booking for all documentation will be charged, plus any courier fees for urgent documentations to be issued out to agent.
- Documentation will not be issued out until full payment is received by Digital Travel.

Insurance

Travel insurance is strongly recommended. It is very important for you to take out adequate insurance to cover medical, hospital, dental, loss of baggage and money, personal liability etc.

Hotel Descriptions

Hotel descriptions featured are based on current international hotel guides and any facilities shown and included are subject to change at any time.

Room Bedding Guide

Prices quoted are based on existing bedding in the room. Requests for particular arrangements must be made at the time of booking, such as twin share as shared bed or separate beds. However, such requests cannot be guaranteed until check-in. Triple room usually consists of a twin bedded room with an additional rollaway bed or folding bed for the third person.

Sightseeing Tours

If your hotel is not a pick up point, you will be responsible for your own transfer to the nearest designated pick up point. Your travel agency will let you know the exact location of the pick-up point. It is the passenger's responsibility to get to the pick up location well prior to the tour commencement.

Responsibilities

- Digital Travel gives notice that we act as a booking agent only for the persons or companies providing or offering the means of travel, conveyance, transportation, accommodation or other services that we can provide.
- All tickets, receipts, vouchers, coupons, exchange orders and any other type of documentation issued are subject to the terms and conditions under which transportation and other services are provided.
- The standard of accommodation and other services provided are based on various factors, which are generally accepted as an indicative of a certain class. However, we do not guarantee the standard, class or fitness for purpose of that accommodation or service.
- Digital Travel shall be responsible to the passenger for supplying the services and accommodation described in this website. However, we do not accept liability in contract or in tort (actionable wrong) for any injury, damage, delay, loss, additional expenses or inconvenience caused directly or including but not limited to civil disturbance, fire, war, floods, accidents to or failure of machinery or equipment industrial action.